



Operations
Control
Centre

Effective April 2019: new phone numbers

Ornge is enhancing services in
the Operations Control Centre (OCC).
Please note our new phone numbers.



Effective 1830 EST on April 27, 2019, the phone numbers to reach the Ornge Operations Control Centre will be changed to the following:



1-833-401-5577
Booking and Medical
Support Line

- » PTAC inquiries
- » Request a patient transport
- » Provide medical details
- » Provide patient updates
- » Request the Transport Medicine Physician



1-833-401-5578
Transport Logistics
Support Line

- » Contact Flight Planners for flight times and information
- » Updates on patient pickup or drop-off time

Questions?

Please contact us at:
OCCinfo@ornge.ca

Ornge Patient Transfer Status Board

Need to check the status of your patient transfer request? Visit the Ornge Patient Transfer Status Board through the Provincial Transfer Authorization Centre (PTAC) website.